

Employers Providing Services to Private Residences

The following recommendations are not intended for every scenario and employers are required to conduct a risk assessment to identify and implement appropriate controls.

Client Screening Questions

Prior to accepting work, the client must answer the following questions:

1. In the past 10 days have you or anyone else in the residence, experienced symptoms of COVID-19?
2. In the past 10 days have you or anyone in the residence, been diagnosed with COVID-19?
3. In the past 14 days have you or anyone in your residence, been in close contact with an individual with a confirmed case of COVID-19?
4. Have you or anyone in your residence, been tested for COVID-19 or waiting to hear about laboratory results?
5. In the past 14 days have you or anyone in the residence, travelled outside of Canada?
6. Have you or anyone in your residence, been advised to self-isolate by a medical professional for any reason?

Client Responses		
Description	Social Distancing - Client	Scenario
Client answers "NO" to all questions listed above.	Maintainable.	Scenario 1
Client answers "NO" to all questions listed above.	Not maintainable.	Scenario 2
Client answers "YES" to any of the above questions. Work is non-emergency and non-essential.	N/A	Work should be postponed until safe to do so.
Client answers "YES" to any of the above questions.	N/A	Scenario 2
Client refuses to answer the questions, all questions will be considered as though they responded "YES".	N/A	Scenario 2

Scenario 1

The client answers “NO” to all of the pre-screening questions.

1. Make the client aware of the physical distancing requirements and precautions being taken. They must maintain a 2m distance between workers, this also applies to any pets. Pets may be required to be restricted to a specific area of the home.
2. Maintain adequate physical distancing while providing services. In the event it cannot be maintained then additional controls will be required (see scenario 2).
3. Wash your hands frequently with soap and water for at least 20 seconds, or using an alcohol based sanitizer.
4. Avoid contact with your face.
5. Follow proper sneezing and coughing etiquette.
6. Clean and disinfect frequently touched surfaces on a regular basis.
7. Prior to leaving the work area, disinfect tools that were used and wash/sanitize your hands.

Scenario 2

The client answers “YES” to any of the questions or has answered “NO” to all the questions, but physical distancing cannot be maintained.

1. Make the client aware of the physical distancing requirements and precautions being taken. They must maintain a 2m distance between workers, this also applies to any pets. Pets may be required to be restricted to a specific area of the home.
2. Ensure the job is planned out, make sure all tools and equipment are organized prior to entering the residence.
3. Workers must have the following PPE prior to entering the residence and setting up.
 - Clean latex or nitrile gloves.
 - Tyvek suits.
 - Respiratory protection (minimum of an N-95).
 - Safety glasses or goggles when full face masks are not being used.
4. Disinfect work areas, tools and equipment with proper disinfectants. Follow the **disinfecting frequently touched surfaces procedures.**
5. Change gloves when they become damaged or excessively soiled.
6. Conduct the work.
7. Exiting the residences:
 - a) Remove any potentially contaminated clothing (gloves/mask), place in a seal bag and do not remove until they are being laundered.
 - b) All disposable clothing must be placed into proper sealed waste bags.

- c) Using clean gloves, clean and disinfect:
 - Any tools or equipment utilized during the course of work.
 - Reusable PPE.
 - Outside of waste bags or carrying bags.
8. Disinfect areas of company vehicles that might have been exposed. Have designated “runners”.
9. Dispose of gloves and wash/sanitize your hands.